



If you require property maintenance, please call the relevant office. If your property is not managed by John Goodwin FRICS, please contact your landlord directly.

Emergency Contact Numbers

If there is an emergency at your property outside of office hours, please contact the following:

Ledbury Office

Please call Heating Solutions for plumbing related emergencies

Tel: 01531 671000

(Answer phones are monitored so please leave a message)

Or

MH Electrical for electrical emergencies

Tel: 07715 106840

Malvern Office

24/7 Maintenance - 07787 108546 (Malvern)

All other non-urgent maintenance issues will be dealt with on our return.

N.B. If the problem is not an emergency and can wait until office hours and a callout has been made then you will be charged for the callout.

**IF YOU SMELL GAS AND YOU THINK
THERE COULD BE A GAS LEAK,
CALL TRANSCO ON 0800 111 999
IMMEDIATELY**